

# RADAPEX Driving Operational Efficiency Through Oracle Fusion—APEX Integrated Apps

The Organisation made a transformation shift from multiple ERPs that were decade-old, costly and unsupportable into a single Oracle Fusion ERP. As with any Organisation, bespoke solutions tend to be required to ensure they remain ahead of game and unique to their USP. Amazing as Oracle Fusion is, there were gaps that were essential to the Organisation. RADAPEX was asked to help!

# The Challenge

The motto of "Adopt not Adapt" was at the core of every decision we made. The Organisation was experiencing bottlenecks in critical business processes, particularly:

- Creating user accounts
- Limited visibility into real-time user data
- Manual integrations and manual handoffs across departments
- Little engagement from users and SME
- **New integrations** and a complimentary suite of apps required with an "adopt not adapt" principle

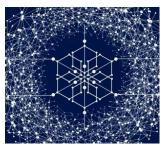
### The project aimed to:

- Provide user-friendly desktop and mobile apps that integrates tightly with Oracle Fusion using Restful Services (APIs)
- Enable real-time approvals, data input, and dashboard access
- Reduce administrative burden and accelerate decision-making
- Maintain full data integrity, compliance, accessibility and security

### **RADAPEX Solution**

RADAPEX developed a number of cross-platform enterprise apps including **Expenses**, **Invoice Scanning**, **Asset Management**, **IT on Boarding** and **JPS** with the following core features:

- Authentication and user role mapping via Cloud offerings
- Real-time integration with Oracle Fusion APIs (Procurement, Finance, HCM modules) using APIs that are secured
- Approval Workflows: Accounts, Managers, Attributes
- Interactive Dashboards: Real-time KPIs and trends
- Audit-Ready Logs: Full traceability of transactions



DIGITAL TRANSFORMATION

"RADAPEX
helped reduce
critical business
processes from
14 to 1 day. The
cost savings
from these
deliveries
exceeds into the
millions every
year."

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# **CASE STUDY**



Integration was achieved via Oracle REST APIs and Oracle Integration Cloud (OIC), ensuring security, scalability, and long-term maintainability.

# **Results (First 6 Months Post-Deployment)**

Metric	Achieved
App Adoption (internal users)	120,000
Workflow Improvement	14 Days to 1 Day
Manual Data Entry Errors	Reduced by 99%
Data Quality	99%

## Conclusion

RADAPEX plays a pivotal role in enabling public sector Organisations to modernise their digital infrastructure through an accessibility-first approach. By aligning compliance, usability, and innovation, we not only help clients avoid legal risks but also enhance user engagement, equity, and trust in digital services.

RADAPEX + ORACLE + FUSION + API + CLOUD + SECURITY + APPS

# **About RADAPEX**

RADAPEX simplifies processes, strengthens evidence based decision making and delivers measurable efficiencies. With over a decade of experience, we integrate advanced technology with the unique priorities of the sector, enabling more effective, accountable, and resilient outcomes.

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